



BEAUMONT-CHERRY VALLEY WATER DISTRICT  
REGULATIONS GOVERNING WATER SERVICE  
PART 4 – APPLICATION FOR SERVICE  
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4-1 GENERAL PROVISION:

4-1.1 WRITTEN APPLICATION: A written application shall be made and signed by each applicant for water service, on a form supplied by the District, executed by the owner or an authorized agent. Such application will show:

1. Legal description of the property to be supplied.
2. The purpose for which said water will be used:
  - a. Domestic purposes
  - b. Irrigation purposes
  - c. Multiple family purposes
  - d. Commercial purposes
  - e. Multiple commercial purposes
3. Size of meter desired.

Commercial and industrial applicants shall describe in detail water needs (volume of demand). Upon receipt of commercial/industrial application, the General Manager will determine whether a feasibility study is necessary for on-site recycling/reclamation. Upon receipt of the application properly signed, the District will compute the total cost of the desired information. Upon payment thereof and installation of said service connection, the same shall be considered as an integral part of District's water distribution system.

4-1.2 DESCRIPTION OF PREMISES: The applicant shall describe the premises to be served and only the premises described will receive water through such service connection, The District may refuse service to any premises where apparatus, appliances or equipment using water are dangerous, unsafe, or not in conformity with pertinent laws, ordinances, or regulations. The District will not assume responsibility for inspecting the premises.

4-1.3 WATER SERVICE TO CUSTOMERS OTHER THAN PROPERTY OWNERS: Water service to customers other than property owners shall be made as follows:

4-1.3.1 TENANTS: If the property is occupied by a tenant, the tenant may establish water service in their name provided that the tenant provides the District with the property owner's name, mailing address and telephone number along with an executed copy of the rental agreement. Reasonable efforts must be made to secure the property owner's signature on the written application or verification of the rental agreement.

4-1.3.2 OWNER RESPONSIBILITY: Whether or not the property owner signs the District's written application for service, the property owner is not relieved of his or her responsibility for unpaid water charges to the said



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property as provided in the District's Regulations Governing Water Service and in accordance with applicable law.

4-1.4. PAYMENT OF DELINQUENT CHARGES: As a condition of receiving water service from the District, an applicant for water service shall pay any and all unpaid charges that have accrued on any open or closed accounts previously held by the applicant with the District. This may include delinquent service amounts incurred on the said property even if they were not incurred by the applicant for water service. The District may discontinue service to an existing account if another account held by the same applicant is delinquent.

4-1.5 SECURITY DEPOSIT: A security deposit for each single family residential unit, commercial or retail unit, or multi-unit complex shall be deposited at the time application for water service is made. The District may, at its sole discretion, include the required security deposit on the customer's first billing invoice or establish a special payment arrangement for the security deposit.

4-1.5.1 SECURITY DEPOSIT DETERMINATION: A security deposit may not be required if the person requesting service is a new applicant who is determined by the District to be creditworthy. The determination of an applicant's creditworthiness shall be based solely upon criteria developed by the District. A credit check fee may be charged at the time of application. However, during the life of the account, the District may, in its sole discretion, require any customer, regardless of whether he or she was previously found to be creditworthy, to post a full security deposit with the District any time there are three (3) delinquencies within any consecutive six-months period or as a precondition to reinstatement of service any time after being locked off for nonpayment.

4-1.5.2 SECURITY DEPOSIT REFUND: Refunds of security deposits will be performed in the manner set forth in this section. Such refunds will be credited to any account held by the customer with the District in lieu of a refund check unless approved by the General Manager upon written request of the customer. Interest on the security deposits shall remain the sole property of the District and will not be included in any refund. Eligibility for a refund of security deposits is as follows:

- a. Where funds have been on deposit for one year in a customer's account and there have been no delinquency payments on any of the customer's accounts with the District during that year.



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b. Within thirty (30) days after the applicant provides written notice to terminate water services, or when a new property owner tenders a full deposit for the same property, in which case the refunded deposit shall first be applied toward the unpaid balances in any account held by the customer with the District before the remaining sum, if any, is refunded to the customer.

c. Upon approval of the General Manager.

4-1.6 DISCONTINUATION OF SERVICE: Customers desiring to discontinue service should notify the District in writing 48 hours prior to vacating the premises. Unless discontinuance of service is ordered, the customer shall be liable for on-going charges whether or not any water is used up until time of requested discontinuance of service.