



How to Read Your Water Bill

Beaumont-Cherry Valley Water District (BCVWD) knows navigating your water bill can be confusing. We hope this information makes your bill easier to understand.

1 ACCOUNT INFORMATION

This is the information you will need to have on hand if you call with questions about your bill. It includes your account number and the service address, which may be different from the mailing address.

2 METER READING

Meter reading provides data on your previous and current meter readings, including the date the meter was read and the number of units of water used at the property. Units are measured by CCF (1 CCF = 100 cubic feet).

METER READING

Previous Reading		Current Reading		
Serial No	Date	Reading	Date	Reading
28716318	4/1/2020	13027	6/2/2020	13073
				Cons 46

Serial No: This is the number that identifies your water meter.

Previous Reading: The date your meter was previously read, and the reading number.

Current Reading: The date your meter was most recently read, and the reading number.

Cons: The number of units (CCF) of water consumed in the billing cycle. Your consumption amount will fluctuate throughout the year, as your water needs change. Many properties see an increase in the amount of water used during warmer summer periods. It is common for this to be 2-3 times the amount of water used during cooler winter periods.

To find out how many gallons you used, take the total number of units and multiply it by 748 (1 CCF = 748 gallons).

Example: 46 units x 748 gallons = 34,408 gallons

Beaumont-Cherry Valley Water District
560 Magnolia Avenue
Beaumont, CA 92223
(951) 845-9581
www.bcvwd.org

Account
Statement

ACCOUNT INFORMATION
ACCOUNT: 000000-000
SERVICE ADDRESS: 560 Magnolia Ave
SERVICE PERIOD: 4/2/2020 to 6/1/2020
BILLING DATE: 6/23/2020
DUE DATE: 7/13/2020

METER READING
Serial No: 28716318
Previous Reading: 4/1/2020 13027
Current Reading: 6/2/2020 13073
Cons: 46

SPECIAL MESSAGE
BCVWD offers FREE Auto-pay services. To enroll in automatic payment, please submit a pre-authorized payment form with a voided check and submit to the District office.

CURRENT CHARGES
1" Bimonthly Flat (\$48.24) 48.24
Tier I (0-16 units) (\$0.66) 10.56
Tier II (17-34 units) (\$0.81) 15.39
Tier III (35+ units) (\$1.36) 16.32
SWP Importation Charge (\$0.72) 33.12
SCE Power Charge (\$0.32) 14.72
TOTAL CURRENT CHARGES 138.35

USAGE HISTORY
Bar chart showing Prior Usage and Current Usage over 12 months (JAN to DEC). Current usage is generally higher than prior usage during the summer months.

BILL SUMMARY
Previous Balance: 0.00
Payments Received: 0.00
Adjustments: 0.00
Additional Billing: 0.00
Current Charges: 138.35
TOTAL AMOUNT DUE 138.35

Payment
Coupon

ACCOUNT INFORMATION
PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT
PLEASE MAKE CHECK PAYABLE TO: BCVWD

ACCOUNT: 000000-000
SERVICE ADDRESS: 560 Magnolia Ave
SERVICE PERIOD: 4/2/2020 to 6/1/2020
BILLING DATE: 6/23/2020
DUE DATE: 7/13/2020
SAMPLE STATEMENT: 560 Magnolia Ave, Beaumont, CA 92223

AMOUNT DUE
TOTAL AMOUNT DUE BY 7/13/2020 138.35

AMOUNT ENCLOSED
REMIT PAYMENT TO: BCVWD, PO Box 2037, Beaumont, CA 92223-0937

Barcode: 051195000000136352

3 SPECIAL MESSAGE

BCVWD uses this section to share messages and notifications with customers.

4 USAGE HISTORY

This chart details your water usage over the past 12 months. You can see how much water you used each billing period compared to the same billing period last year. The graph measures in CCF (1 CCF = 100 cubic feet or 748 gallons).



DID YOU KNOW?

According to state law, BCVWD cannot charge more than the actual cost of providing water service. As a not-for-profit government agency, BCVWD is not legally allowed to make a profit.





BEAUMONT-CHERRY VALLEY WATER DISTRICT

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5 CURRENT CHARGES

CURRENT CHARGES

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TOTAL CURRENT CHARGES 138.35

This section details the charges on your current bill. Residential customers are billed on a bimonthly basis, meaning your bill includes charges for two months of service.



Bimonthly Flat Rate: This is a fixed service charge based on the size of your meter. It stays the same every billing period, regardless of how much water you use.

WHERE DOES MY MONEY GO?



The water you pay on your bill is used in different ways depending on the type of charge.

 **Costs of service associated with meter maintenance and reading**

 **Customer service**

 **Water supply**

 **System and operating costs**

 **System improvements and maintenance**



Tier or Volumetric Commodity Charges: These charges are based on how many units of water you use. For single family residences, the cost of water increases based on how much you consume. As you use more water, higher rates are charged. This is called a tiered system.

Single-Family Tiers & Rates

Tier 1: 0-16 units \$0.66 per unit

This tier is intended to cover basic indoor water use, such as cooking, showering, washing dishes and laundry.

Tier 2: 17-34 units \$0.81 per unit

This tier is designed for outdoor water use and any additional indoor water use. Outdoor water use needs will vary by customer based on property size and type of landscape. For example, it is less expensive to maintain a native or drought tolerant landscape than a grass property of the same size.

Tier 3: 35+ units \$1.36 per unit


Tier 3 covers any indoor and outdoor water use that exceeds Tier 1 and Tier 2. It reflects the higher cost of providing more water for uses that are less essential.



State Water Project (SWP) Importation Charge: This is a pass-through charge for imported water from the San Geronio Pass Water Agency (SGPWA). The total charge is based on the number of units of water used.



Southern California Edison (SCE) Power Charge: This is a pass-through charge for electricity used to pump water. The total charge is based on the number of units of water used.

 **Imported water purchased to replenish water pumped from the Beaumont Basin**

 **Electricity used to pump water**

Pass-through charges reflect the true cost of imported water and the energy it takes to provide water to your home or business. These charges are passed directly on to the customer. BCVWD does not control pass-through charge amounts.

Please note: Once a year, your bill will contain line items labeled as "old rate" or "charges prior." These reflect an annual rate adjustment that will occur once a year through January 2024. Since BCVWD bills on a bimonthly basis, your bill will show part of the billing cycle billed at the old rates and part of it at the new rates. Learn more at bcvwd.org/water-rates.

6 BILL SUMMARY & AMOUNT DUE

These sections show your account billing status and the total amount due on your account.

7 PAYMENT COUPON

If you are paying via check or cash, please return your payment coupon with your payment.



CONSERVATION IS KEY!

You can immediately lower your water bill by taking simple steps to save water. Find conservation tips online at bcvwd.org.

BILL PAYMENT OPTIONS

At BCVWD, we offer a variety of ways to quickly and easily pay your bill:



Auto Pay – Sign up for automatic payments. Application is available at bcvwd.org.



Online – Go to bcvwd.org and click Pay Bill.



Phone – Call 951-845-9581 and select option #3. Be sure to have your account number and credit/debit card ready.



Mail – Send a check payable to Beaumont-Cherry Valley Water District to 560 Magnolia Ave., Beaumont, CA 92223-2258. Remember to include your account number.



Drop box – Located at 560 Magnolia Ave. in Beaumont. Payments are picked up throughout the day, Monday – Thursday, 8 a.m. – 5 p.m. Include your account number and check payable to Beaumont-Cherry Valley Water District.



In-Person – Visit our headquarters at 560 Magnolia Ave. in Beaumont. Cash is accepted for in-person payments.

\$1.75 processing fee will apply for phone payments and payments made by credit card.